

Message

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**From:** White, Paul [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=4E179825823C44EBBB07A9704E1E5D16-WHITE, PAUL]  
**Sent:** 5/29/2014 3:23:18 PM  
**To:** HERO [HERO@epa.gov]  
**Subject:** RE: Add references feature is not working now. Some requested BaP references in this email.

Thanks for the timely help, Candis! (As always with HERO staff.)  
Paul

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**From:** O'Neal, Candis **On Behalf Of** HERO  
**Sent:** Wednesday, May 28, 2014 4:01 PM  
**To:** White, Paul  
**Subject:** RE: Add references feature is not working now. Some requested BaP references in this email.

Hello Paul,

Thanks for reporting the error you received; HERO was offline briefly this morning. We've created an Add Reference request on your behalf for the references below and will notify you upon completion.

-TeamHERO

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**From:** White, Paul  
**Sent:** Wednesday, May 28, 2014 11:42 AM  
**To:** HERO  
**Subject:** Add references feature is not working now. Some requested BaP references in this email.

In case you are not aware, using the add references feature is returning an error message this morning.

I wanted the request the following references on BAP.  
Thanks!  
Paul White

## Ex. 5 Deliberative Process (DP)

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